

HONG KONG EXAMINATIONS AND ASSESSMENT AUTHORITY
HONG KONG DIPLOMA OF SECONDARY EDUCATION EXAMINATION 2014

ENGLISH LANGUAGE PAPER 3

PART B2

DATA FILE

GENERAL INSTRUCTIONS

- (1) Refer to the General Instructions on Page 1 of the Question-Answer Book for Part A.

INSTRUCTIONS FOR PART B2

- (1) The Question-Answer Book for Part B2 is inserted into this Data File.
- (2) For Part B, attempt **EITHER** those tasks in Part B1 (Tasks 5 – 7) **OR** those in Part B2 (Tasks 8 – 10).
- (3) You are advised to use a pen for Part B.
- (4) The Data Files will **NOT** be collected at the end of the examination. Do **NOT** write your answers in the Data Files.
- (5) Hand in only **ONE** Question-Answer Book for Part B, either B1 or B2, and tie it with the Question-Answer Book for Part A.

Part B

Situation

You are Joey Wong. You are an assistant at the Kowloon Exotic Pets Hospital, which takes care of people's unusual pets. Your boss, Kerry Lam, has asked you to help with the development of the Hospital's website and other tasks.

You will listen to a recording of a podcast. In the podcast you will hear an interview with Neelay Shah and Wendy Yee.

Before the recording is played, you will have five minutes to study the Question-Answer Book and the Data File for Part B1 and the Question-Answer Book and the Data File for Part B2. Remember you must choose to do the tasks in either Part B1 or Part B2. Do **NOT** attempt both Parts B1 and B2.

Complete the tasks by following the instructions in the Question-Answer Book that you choose and on the recording. You will find all the information you need in the Question-Answer Book and Data File that you choose and on the recording. As you listen you can make notes on page 3 of the Data File.

You now have five minutes to familiarize yourself with the Part B Question-Answer Book and the Data File.

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Listening note-taking sheet for the *Pet Club* podcast

Exotic pets

Definition:

Reasons to have an exotic pet:

Examples of exotic pets in Hong Kong:

Email 1

Email 2

Advice for exotic pet owners

Email from Kerry Lam to Joey Wong

To: Joey Wong
From: Kerry Lam
Date: 12 April, 2014
Subject: Work to be done

Dear Joey,

I'd like your help with a few things.

We're updating our website and we've decided to include an information page which has advice for young people or school leavers on becoming a veterinary nurse. Please can you write this page? You might want to include information about:

- what veterinary nurses do and professional qualities they need
- qualifications and future prospects
- challenges

Please give a title. You may want to start by checking your notes from the Pet Club podcast.

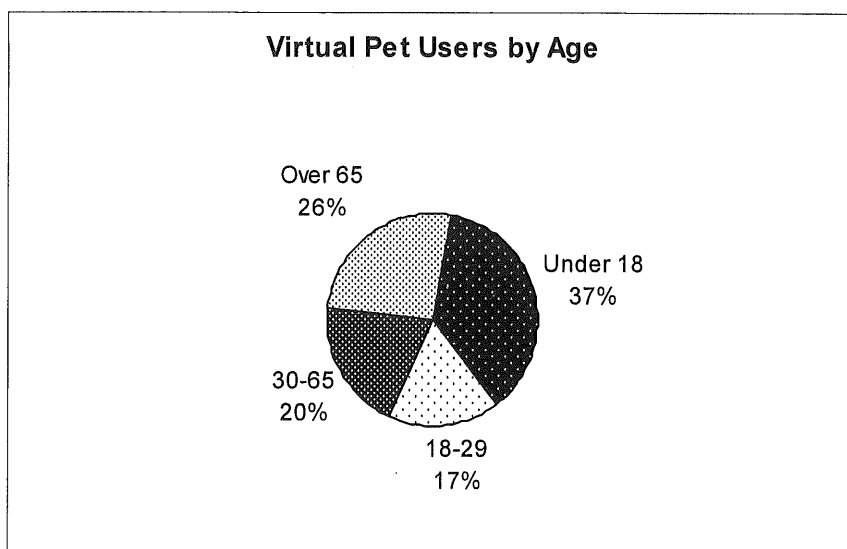
Next month, we're going to have an open day and I'm going to give a speech and I'd like you to write it for me. As we're thinking about having a virtual pet page on our website, I'd like to talk about virtual pets. Please include a brief background on virtual pets and focus on how old people use virtual pets. I suggest that you start by looking at that 'Inside the Virtual Jungle' book.

Please write a letter to the editor of the Kowloon Herald in response to the letter from Mr. W. Squeers, which criticizes the Kowloon Exotic Pets Hospital. Make sure you mention all of the voluntary work we do for the community in Hong Kong. You might want to start by looking at Mr. Squeers' letter in the Kowloon Herald.

Thanks for your help.

Kerry

Statistics from *Online Today* magazine, November 29, 2013



Train to be a Veterinary Nurse

Here at Hong Kong Metropolitan University we have been training veterinary nurses for over 7 years. Our teaching staff come from all over the world, including New Zealand, South Africa and Russia. Our programmes are designed to train you in all the skills necessary to be a veterinary nurse. You'll also study communication and the course includes a six-month internship (local or overseas). You can choose from a full-time degree, diploma or certificate programme. Just click [here](#) for more details.

See below for what some of our recent graduates are doing:



I've got a placement as a veterinary nurse in a horse clinic. Being able to specialize like this will hopefully be the key to my future career.



I wasn't sure about whether I really wanted to be a vet, so I did the diploma course first. In September I'm going to start studying full-time to become a vet!

Article from *The Gamer* magazine

Grandmothers with virtual pets?!

My spies tell me that the world of gaming has taken an unusual turn this week. The story is that there's a community of old people in Florida, USA doing some serious game time to collect online virtual pets of all things. Mrs Crannery, a retired teacher, 76, explains it this way:

Well, we got into the online stuff like the virtual pet thing and car racing games to keep our minds active as we get older. We do the usual things with our virtual pets. I've got two horses. It's certainly better than spending your time on those card playing games sites.

More news from the busy elderly virtual pet breeders – here's more from Perry Schmidt, our virtual pets expert: 'new websites are appearing where, believe it or not readers, owners are cross-breeding animals and creating, like, super pets!

One is a Draglion – a cross between a lion and a Komodo dragon, imagine that! Lots of excitement about this because it's so super unusual. No one knows what these elderly gamers will come up with next but you can bet, we'll keep ya posted!

Interview excerpt from student podcast: *A different kind of nurse!*

Host: We're lucky enough today to be sitting with three new graduates from the School of Veterinary Medicine at King George University, Canada. They've all just completed their course in Veterinary Nursing. Please welcome Ian McBain, Randall Worthing and Candy Tse. Okay, let's start with the easy question: What is a veterinary nurse? What do you do?

Ian: Well, most obviously we provide care and support for animals when they get sick.

Host: Okay. Great. So, you just finished your training. What do you think the best bit of being a veterinary nurse is going to be then?

Ian: I think the clinical duties. In the training, we did so many different things. We even got to do minor surgical procedures. I did a cat that had been in a fight.

Randall: Yeah, I had to do some dental cleaning!

Candy: I've not done that. What animal was it?

Randall: A rabbit!

Host: And from what you've seen in your internships, what were the challenges of being a trainee veterinary nurse?

Candy: I think it was learning not to be nervous with animals.

Host: Was that hard?

Candy: At first, but it got better – I asked the experienced nurses for tips and copied them!

Ian: For me it was the shift work, you know, I had to be on call at night. Make sure you go to bed on time. That's my advice!

Host: How about you, Randall?

Randall: The biggest challenge for me personally was when a sick animal died. I had to learn to develop a strategy to cope with that one.

Candy: Yeah, that's a tough one.

Host: Okay, let's move on – what about the future? What can you do now? Any plans?

Extract from book: *Inside the Virtual Jungle and Pets Online*

The usage of virtual pets¹ has similarly increased with widespread, cheaper access to the internet (e.g. Alessi 2005; Cheng and Lewis 2012). In this connection, Y'Ev (2011) examined the use of virtual pets amongst adult users aged 60 and over in Hong Kong. The findings reveal that users usually become interested in virtual pets for a variety of reasons, as illustrated in the comments from these focus group participants:

“It started out with me and my grandson, he'd come to stay and he taught me how to use the computer and then how to have a virtual pet, it's wonderful.” (May, 88, Mong Kok)

“I really wanted a dog, but wasn't allowed one in my apartment building so I got an online pet. Simple as that.” (Wing, 68, Mei Fu)

¹ In this chapter, the definition of *a virtual pet* will follow that of Kohonen et al. (2010: xix), i.e. “a digital application which simulates online the experience of having a real pet.”

Article from the *Hong Kong Times*, November 2013

Foreign fish fall foul of the law

Have you been for a walk in a Hong Kong park recently? Did you see something big swimming in the water of the pond? Perhaps you have seen one of the notorious alligator gars. An alligator gar is a species of non-native fish which is threatening local native fish. Mr. Neelay Shah from the AFCD explains more. ‘Our studies have found that we are seeing fewer local fish in streams, ponds and lakes because the alligator gar is becoming dominant; they eat the local fish.’

But how did they get there? ‘They’re released by owners after they buy them from pet shops, grow them and then they become too big to keep,’ says Mr. Shah. ‘We need to get the message out that releasing exotic pets like these into the wild is not a good idea. Eight months ago the Kowloon Exotic Pets Hospital started a scheme called Operation Gar. The hospital helps us by volunteering their services to relocate gars to Ocean Park. We are also in the middle of a joint campaign with the hospital that provides free workshops to educate people about the threat to the ecosystem if something is released into the wild. Check www.kexoticpets.com.hk or our website for details.’

Talking about the digital generation?

After all the fuss about Generation Y and the numerous reports in the media about the older generation not being able to do the simple things online, we asked you, our readers, to get in touch and tell us what you are doing online. To prove a point, and to provide a little challenge, we asked you to contact us – by SMS! Here are some samples from the hundreds of text messages we received. Congratulations to everyone who contacted us. Just shows that us oldies can still learn new tricks!

“I do everything online now – the shopping, talking to my grandchildren, my banking. I wish I’d had all of this when I was younger.” Eileen, 76, London.

“I’ve built up a pretty extensive breeding exchange programme of virtual birds online. Although I don’t trade them for money, I swap them for other birds I haven’t got.” Kam, 80, Hong Kong.

“I’ve used the Internet to trace my family tree back four hundred years and found cousins I didn’t know I had on the other side of the world. We’re now in regular touch – all online!” Patrice, 66, France.

“Me and my friends have got about 6 online accounts each with different virtual pet sites and we breed virtual cats. We’re selling them to other online breeders. I tell you, we can make about 50 dollars a month each – good money if you’re retired.” Bill, 69, Chicago.

“I keep virtual horses online with my husband. We’ve got a virtual ranch called Ponderosa. We’re the oldest virtual horse whisperers on the web!” Winnie, 72, Kansas.

Letter in the *Kowloon Herald*

March 23, 2014

Dear Editor,

I'm writing to express my anger about the Kowloon Exotic Pets Hospital. This hospital supports the exotic pet trade. It is doing this by helping people keep exotic pets and is only concerned about making money. It should be shut down immediately.

The trade in some exotic pets can have some serious effects. What if a pet owner no longer wants their pet and lets it go into the wild? This damages the ecosystem. Just look at the recent Hong Kong Times story about the alligator gars. Another point is that some exotic animals carry diseases and this can put the public in danger.

I'm sure that others will agree with me.

Yours faithfully,

Mr. W. Squeers

Article from the *Hong Kong Telegraph*, March 2014

Orphan Pet Finds Hope

A recent arrival in Hong Kong has found a home after receiving an unfriendly welcome from a local family. Danny, a 0.8 metre corn snake was bought in a pet shop in Tsim Sha Tsui last month by a 16-year-old school student.

'They just came into the clinic and gave me a bag with a snake in it!' said Max Tong, the local vet. 'So I rang my friends at the Kowloon Exotic Pets Hospital. They have a free programme; it's fantastic – they take in all kinds of unwanted exotic pets and look after them until a new home can be found.'

Kerry Lam, from the Kowloon Exotic Pets Hospital explains, 'There's no way any exotic pet should be homeless, otherwise they can end up in the wild in Hong Kong. We'll take any animal, no questions asked, and it's all completely free of charge.'

6.1 Free Orphan Programme

This year the Orphan Programme was again run as a complimentary service to the community. The Orphan Programme Committee reports a summary of cases handled in the last five years (see Figure 1, below). A request has been put forward for one extra member of staff to be involved in the Programme on a full-time basis. It is this board's recommendation that the funding requirement be discussed at the next Annual General Meeting scheduled for May, 2014.

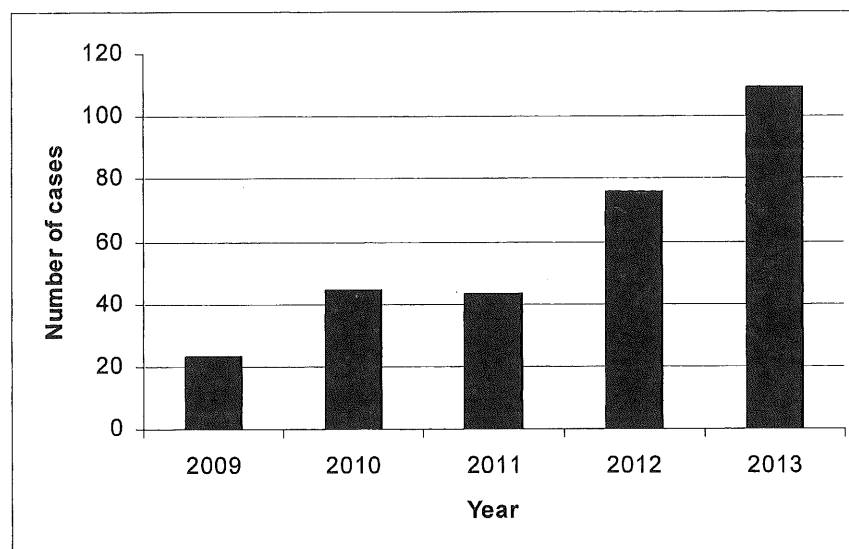


Figure 1: Cases Handled (2009-2013)

6.2 Voluntary Operations with Hong Kong Government

As part of the latest government drive in this area (see press release in Appendix 6), two full-time vets from the Hospital have been working with Mr. Neelay Shah from the Agriculture, Fisheries and Conservation Department in the last financial year. Their duties included, most notably, assisting the AFCD vets in raids on pet shops throughout Hong Kong in crimes related to exotic pets (see also Appendix 7). The Hospital envisages that such operations will continue in the next financial year.

Email from Neelay Shah to Kerry Lam

To: Kerry Lam
From: Neelay Shah
Date: 15 March, 2014
Subject: Many thanks

Dear Kerry,

I'm writing to thank everyone at the Kowloon Exotic Pets Hospital for volunteering to help with the recent AFCD open day. The exhibition you provided was really very educational – all the kids seemed to enjoy meeting the spiders and snakes. I particularly like the way you're helping us get the message across to the community that the incidence of disease with exotic pets is low if care is taken when they are handled. People need to be educated about this not frightened by the tabloid press about it.

Thanks for all your help, Kerry.

Best regards,

Neelay Shah
Agriculture, Fisheries and Conservation Department
The Government of the Hong Kong SAR

THIS IS THE LAST PAGE OF THE PART B2 DATA FILE

Sources of materials used in this paper will be acknowledged in the *Examination Report and Question Papers* published by the Hong Kong Examinations and Assessment Authority at a later stage.